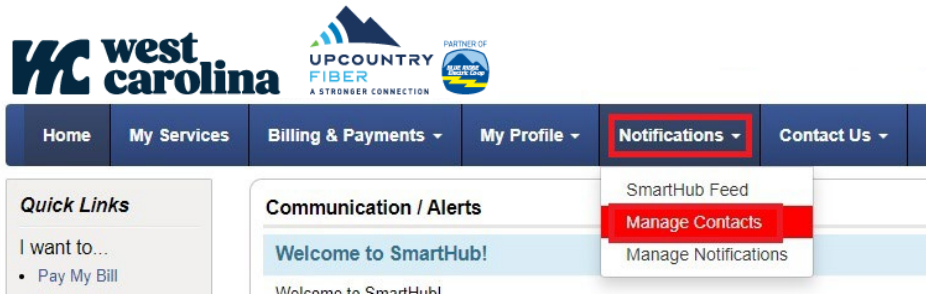


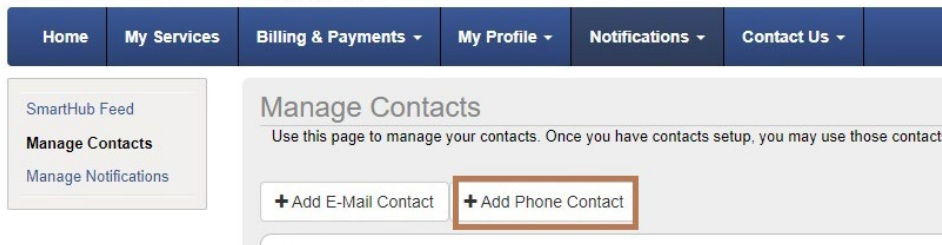


## How to sign up for Text Alerts (Online)

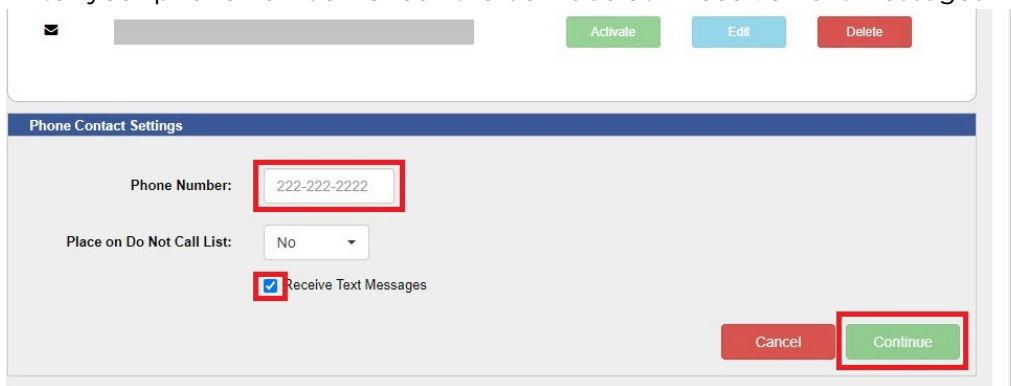
1. Login to your SmartHub account and click on “Notifications”. Then click on “Manage Contacts”.



2. Click “Add Phone Contact”



3. Enter your phone number. Check the box labeled “Receive Text Messages”. Click “Continue”.



4. Read the Terms & Conditions and click “Agree” to continue.



(Continued on back)

- You should receive a unique verification code to the phone number you registered (this may take a few minutes to receive). Enter the verification code in the box and click “Save Contact”.

The screenshot shows a 'Confirm Contact' form with the following fields and options:

- Please enter the verification code.**
- Phone Verification Code:** A text input field with a red border.
- Phone Number:** A text input field.
- Place on Do Not Call List:** Radio buttons for 'No' and 'Yes'.
- Receive Text Messages:** Radio buttons for 'No' and 'Yes'.
- Buttons:** 'Resend Verification Code', 'Close', and 'Save Contact' (highlighted with a red border).

To the right, a text message example is shown:

8559393752  
Today 9:16 AM  
WCTEL WCFIBER UPCOUNTRY  
SMS validation code requested. Log in with your browser and use code: **190826** to complete validation. Reply STOP to block all messages.

A callout box points to the code with the text: "Text message verification code example".

- Click “Manage Notifications” in the left menu and then click “Switch to Condensed Mode”.

The screenshot shows the 'Manage Notifications' page with the following elements:

- Navigation:** Home, My Services, Billing & Payments, My Profile, Notifications, Contact.
- Left Menu:** SmartHub Feed, Manage Contacts, **Manage Notifications** (highlighted with a red border).
- Manage Notifications Section:**
  - Use this page to sign up for notifications about activity on your billing account.
  - Advanced Mode:** Use these settings for fine level control of the notifications you receive about y type.
  - Too Many Options:** **Switch to Condensed Mode »** (highlighted with a red border).

- Click “Yes” to the alert that pops up.

The screenshot shows a 'Condensed Mode' alert dialog with the following text:

**Condensed Mode** [Close]

ALERT: If you make changes using Condensed Mode on the Manage Notifications screen, it could overwrite notification preferences you set up in Advanced Mode. Would you like to switch to Condensed Mode?

**Buttons:** 'No', **'Yes'** (highlighted with a red border).

- If you have multiple accounts, select the account you would like to receive text message notifications for. Then select the drop-down menu by each notification category and select the phone number you enrolled onto your account. Then select “Save Settings”.

The screenshot shows the 'Select Account' form with the following elements:

- Select Account:** A text input field.
- Notification Settings Table:**

Alert Type	Description	Text Message	E-Mail
Billing		None [Dropdown]	[Dropdown]
Miscellaneous		None [Dropdown]	[Dropdown]
On Demand		None [Dropdown]	[Dropdown]
Service		None [Dropdown]	[Dropdown]
- Buttons:** 'Reset', **'Save Settings'** (highlighted with a red border).

- Congratulations! You are now set up to receive text message notifications about your account and services!