

WiFi X

The WiFi X app gives you an instant snapshot of your home network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, run speed tests, change your SSID and password, and more. WiFi X puts you in charge!



Visit westcarolina.com/wifi-x to get a download link, quick start guide, and more!

Everything you want in WiFi

With West Carolina and Upcountry Fiber's advanced management WiFi service you can also add on additional services that make sense for your lifestyle.

WiFi X provides protection against viruses, malware, and malicious websites, keeping your network and devices safe from cyberattacks.

It also provides you with the tools needed to enforce the Internet rules you've established for your home. Set up profiles for your children or devices, filter content, websites, and applications, and set appropriate time limits.

All for only \$7.95 per month.

Connect. Protect. Control.

Your total home WiFi experience.







What is WiFi X?

It's WiFi unleashed! Safe, fast, reliable Internet service that covers your whole home. Managed all from the palm of your hand with the **WiFi X** app and powered by West Carolina and Upcountry Fiber's GigaSpire BLAST, with WiFi 6.



Why do I need it?

Get and stay connected the easy way! West Carolina and Upcountry Fiber provide your worry-free solution for the ultimate WiFi experience. For only pennies a day, you can have a reliable WiFi experience with none of the stress. **WiFi X** gives you peace of mind with 24/7 remote support and, if we can't resolve your issue remotely, we'll come to you, during business hours, at no extra charge.

The Ultimate WiFi Experience comes with:

- Installation of the system and service, optimization of your entire home WiFi network, and connection of your devices.
- 24/7 remote support
- · Automatic WiFi security updates
- FREE repair and replacement: if your system stops working, we'll replace it free of charge
- FREE WiFi assessment: as part of your installation, we'll make sure you have coverage where you need it
- FREE onsite support: if we can't fix it remotely, we'll come to you, no trip charge
- Set up of your mobile app: with WiFi X you can control your network with this easy to use app

Why does my current WiFi have problems?

There are several key factors that impact your internet and WiFi performance:

- An old router with outdated firmware
 can be a primary cause of speed and
 performance issues. With West Carolina
 and Upcountry Fiber's managed
 service, we make sure you have the
 latest technology and that it stays
 updated with the latest firmware
 and security.
- The placement of your old router could be causing problems as well.
 We'll make sure your new WiFi system is ideally located to ensure seamless wall-to-wall coverage.
- Weak signals from inexpensive
 WiFi solutions can cause significant
 coverage problems. The new GigaSpire
 BLAST system ensures a consistently
 strong signal throughout your home
 and business.

Only \$7.95 per month